

Handyperson+ Service in Broadland

For
small household
adaptations and
repairs

for
65s+



Call (01603) 430518
to see if we can help



www.broadland.gov.uk/handyperson

SAFE and RELIABLE service

The **Handyperson+Service** can help anyone over 65 with small household repairs and minor adaptations – as well as identifying other measures which could help make your home a safer, secure place.



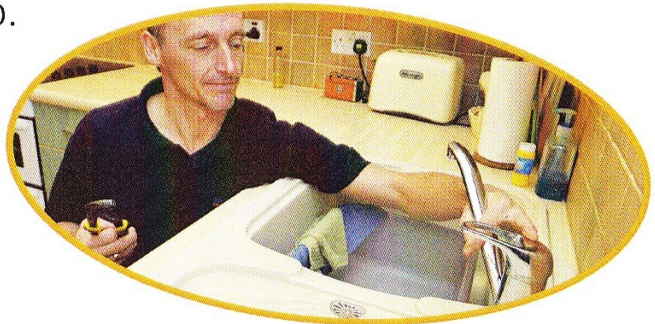
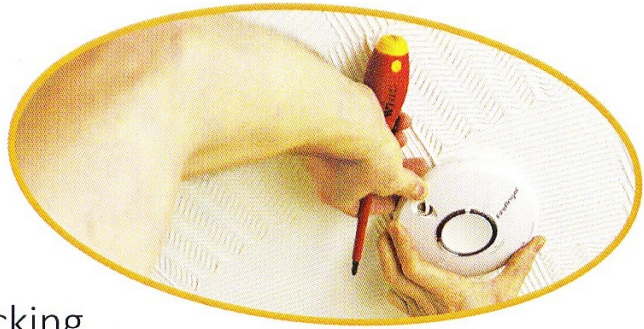
We charge a modest hourly rate of £15* (minimum charge) for the repair or adaptation (*this service may be free to those on means tested benefits - see opposite page). Extra assessments, or advice, are free. Visits are always arranged in advance with our friendly named handyperson who will turn up in a branded vehicle, in uniform and carrying identification. They will be a member of staff at Broadland District Council who has been thoroughly trained and vetted so you can welcome them into your home with confidence.

“ See if the service is right for you - check ‘Who is the service for?’ criteria opposite.



EXAMPLES of some basic maintenance jobs

- Fitting locks, security fixings and key safes.
- Basic repairs like repairing a dripping tap.
- Putting up a shelf, fixing a sticking door or changing a light bulb.
- Minor decorating work.
- Free fire risk assessments and smoke alarm fitting.
- Clearing out single storey guttering.
- Minor aids and adaptations eg. fitting hand grab rails.



WHO is the service for?

This service is for people who own or rent their homes. Any Broadland resident of 65 or over can apply. Labour will be free of charge for people who fulfil the criteria below. The householder pays for, or provides, the materials needed for the job.

- Anybody over 65 in receipt of Attendance Allowance, Council Tax Reduction (not single person discount), Housing Benefit or Pension Credit (guaranteed or savings).
- Anybody over 65 who is registered blind.
- Anybody over 65 in receipt of DLA or Incapacity Benefit.
- Anybody over 65 who has dementia referral. For those people a grant of up to £500 may be available for adaptations.

Tel: (01603) 430518 Email: handy@broadland.gov.uk

A satisfied CUSTOMER

Mrs W of Sprowston was delighted when our handyperson fitted handrails, cleaned her gutters, sorted her smoke alarms, put in a new tap and came up with a lot of useful recommendations.

Mrs W is 78 with very poor eyesight, so our handyperson suggested ways of removing trip hazards, told her about a care alarm system she could obtain from the British Legion, as her husband had been in the forces, and explained how to apply for an assessment for adaptations to her bathroom.

"I'd definitely recommend the service, no question," she said. "He wasn't just helpful but conscientious; a wonderful man. He had so many interesting tips. He suggested putting a bell on the dog's collar so I'd know where it was for one thing, and I've now removed a rug, which was a trip hazard."



See if the
Handyperson
can help you.
Call us on:

Handyperson+
Service in Broadland
(01603) 430518

Email: handy@broadland.gov.uk

OUR AMBITION
Health & wellbeing

Broadland District Council, Thorpe Lodge, 1 Yarmouth Road, Norwich, NR7 0DU



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